

Guest Information Packet

Welcome to Villa Yocahu! We are delighted that you have selected our property. We extend you a very warm welcome and trust your stay with us will be both enjoyable and comfortable.

Should you require any assistance or have any specific requirements, please do not hesitate to contact us.

At Villa Yocahu we work hard to make your stay as enjoyable as possible. We would be grateful if you can leave us any reviews and comments after your departure.

We hope that you enjoy your stay with us and if you need anything at all -just ask!

Sincerely,

Jorge & Ana Fossas

Contact Information

<u>Address:</u> 48 Calle Almendro San Juan, PR 00913 The property is located in Punta Las Marias, on the Almendro street.

<u>Phones Numbers:</u> Jorge's cellphone (787) 378-7584 Ana's cellphone (786) 280-1581 Please feel free to call any of us at any time.

For emergencies please dial 911

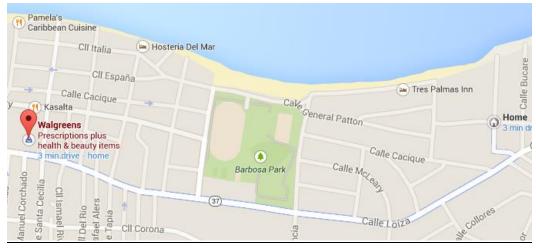
Police Station - Punta Las Marias: (787) 726-1230, (787) 726-1410

<u>Hospital</u> Ashford Presbyterian Community Hospital (787) 721-2160 1451 Ashford Ave San Juan, PR 00902 <u>www.presbypr.com</u>

<u>Pharmacy</u> Farmacia Laurel - The closest pharmacy to Villa Yocahu (787) 726-0295 2428 Calle Loiza San Juan, PR 00913



Walgreens (787) 728-0033 1963 Calle Loiza San Juan, PR 00911



<u>Taxi Company</u> (787) 564-4612 Ask for Memo. (787) 725-2870 (787) 721-1900

Safety

For your safety, before you leave the house or go to sleep at night:

- Close and lock all windows and doors.
- Close the pool's rolling gate.
- Lock the gates to the terrace.
- Close and lock the door to the entertainment room

In addition, we have provided a security safe for your most valuable items. The safe is located inside the linen closet next to the first bedroom.

To set up or change a user code:

- 1. With the door open, locate the red button on the back of the door near the hinge
- 2. Press the red button and listen for the beep

- 3. Enter your new user passcode (3-6 digits long)
- 4. Immediately after entering your passcode press "A" or "B" button on the keypad. Your new user passcode is now stored.

Opening the safe:

- 1. Input your code and then press "B" button, the green light will turn on.
- 2. Turn the knob clockwise within 5 seconds to open the door
- 3. Each key pressed will be accompanied by a buzzer and a yellow light. If the entered code is invalid the yellow light will flash and the buzzer will quickly sound, this indicates the code needs to be re-entered.

CAUTION: entering an incorrect code (3) times will lock the system for 20 seconds.

Closing the Safe:

1. Turn the knob counter-clockwise, the mechanism will automatically lock the safe.

You can park the cars in front of the house but do not leave any valuables inside the car.

Like any other major city, in San Juan you will find unsafe areas close to tourist destinations like La Perla in Old San Juan and Llorens Torres Public Housing between Isla Verde and Ocean Park. Try to avoid these areas when walking around, especially at night. Please contact us so we can give you all the information you need to avoid these and other unsafe areas around the city.

House Instructions

Internet Access

Wi-Fi Name: Villa Yocahu Guest No password is required to connect to the Wi-Fi at Villa Yocahu.

What We Provide

General:

- Towels
- Linens & Pillows
- Shampoo/Conditioner/Body Wash
- Hair Dryer
- Ironing Board & Iron
- Beach Towels
- Beach Chairs
- Cooler
- Laundry Detergent & Dryer Sheets
- For the Kitchen:
 - Silverware
 - Pots & Pans
 - Glasses
 - Dishes
 - Basic Pantry Items (oil, salt, pepper, sugar)
 - Dishwasher soap & pods
 - Blender
 - Coffee maker
 - Microwave
 - Oven

To Use the HD Projector Outside

- 1. Turn on the bottom receiver
- 2. Turn on the source (Cable box, Blue Ray player, Xbox, Apple TV)
- 3. Select the source in the receiver:
 - a. For Cable Box, select "SAT/TV"
 - b. For Blue Ray, select "DVD"
 - c. For Xbox, select "AUX"
 - d. For AppleTV, select "Game"
- 4. Turn on the projector

To Use the HD Projector in the Entertainment Room

1. Turn on the top receiver

- 2. Turn on the Cable box
- 3. Select "SAT/TV" as the source in the receiver:
- 4. Turn on the projector

To Play Music

1. Turn on the "Outside" receiver

For IPhone/IPod:

To Use USB Cable (best choice)

- a. Connect the provided USB cable to your phone
- b. Select "USB" as the receiver source
- To Use Airplay
 - a. Connect your IPhone to the Villa Yocahu Guest WI-FI
 - b. Select "Game" as the receiver source
- To Use Bluetooth
 - a. Select "Bluetooth" as the receiver source
 - b. Pair receiver with your phone

For Android:

To Use Auxiliary Cable

- a. Connect your phone to the auxiliary cable provided
- b. Select "CD" as the receiver source

Lock Combinations

Gate Locks: There are two locks on the gates to access the pool and backyard. Both locks have the same combination. The lock combination is:

XXXX

Bike locks: For each bike we have provided locks and chains that you should take with you.

The locks combinations are:

XXXX & XXXX

Lights and Sprinklers

Exterior lights & water sprinklers will turn on and off automatically. The lights will turn on at sunset and they will turn off 8 hours after sunset. The sprinkler system will turn on at 5AM for 30 min.

Laundry Room

Detergent and dryer sheets will be provided for your convenience.

To use the washer:

- 1. Select the load size (small, medium, large) by turning the load size dial.
- 2. Push the start button located at the far right.
- 3. The washer will start filling with water. Add detergent and then add the clothes.
- 4. Once the water stops, close the lid and the washer will automatically begin.

To use the dryer:

- 1. Push the "Power" button
- 2. Turn the dial slightly clockwise to select the "Normal" cycle
- 3. Load the dryer with clothes.
- 4. Push the "Start" button.

Dishwasher

Dishwasher soap will be provided for your convenience. It will be located underneath the kitchen sink.

To use the dishwasher:

- 1. Load the dishwasher with dirty dishes.
- 2. Add dishwasher detergent (pods) to the main wash compartment.
- 3. Close the dishwasher door.
- 4. Press the normal wash button.

5. Press the start button.

Pool

The pool pump will turn on and off automatically. The pool lights are not automatic. If you want to turn them on, the switch can be found to the right of the pool's rolling gate. Next to the bathroom door.

Trash

Place all closed trash bags outside on the grass in front of the gate. The garbage truck comes by every other day.

Before You Leave

Before you leave Villa Yocahu, we ask you to please:

- 1. Take all trash bags outside.
- 2. Make sure all A/C units and fans are turned off.
- 3. Make sure all kitchen appliances (stove, coffee maker, etc...) are turned off.
- 4. If possible, load the dishwasher with any dirty dishes.
- 5. Lock doors & windows.
- 6. Lock the media room's door (make sure A/C unit is turned off).
- 7. Closed the pool's rolling gate & adjacent gates.
- 8. Leave the house keys on the red shelf by the front door.
- 9. Lock the front door by pressing the "lock" button on the keypad.

Restaurants Near Villa Yocahu

Breakfast/Brunch

Kasalta: Spanish bakery. Great for breakfast, sandwiches, pastries, and coffee. President Obama ate here during his visit to Puerto Rico. 1966 Calle McLeary, San Juan, 00911, Puerto Rico



Bistro Cafe: They offer many options for breakfast and brunch. They have very good waffles and French toasts. 29 Calle Jupiter, San Juan, 00913, Puerto Rico



Lunch/Dinner

Inca Chicken: Peruvian rotisserie chicken with some Puertorrican dishes. 2422 Calle Loíza, San Juan, 00913, Puerto Rico



Little Italy: Brick oven pizza & pasta. 2424 Calle Loiza, San Juan, 00913, Puerto Rico



El Conde Pizza: Classic Argentinian pizza. The owner (who is also the only server) is not very nice but the pizza is really good so we keep coming back. 2430 Calle Loiza, San Juan, 00913, Puerto Rico



Ches: Argentinian grill. Excellent steaks. 35 Calle Caoba, San Juan, 00913, Puerto Rico



Seven Seas: Chinese/Japanese restaurant. Good sushi. Calle Laurel, San Juan, 00913, Puerto Rico



Blue Burger Bar & Grill: Good hamburgers & fries. Great place for eating after spending the day at the beach. 2324 Calle Loiza, San Juan 00913, Puerto Rico

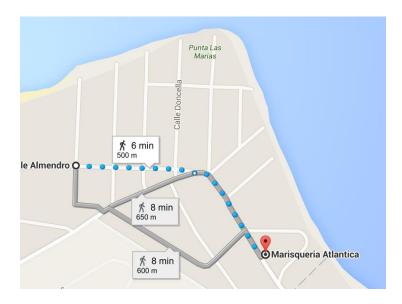


Mareabaja: They serve breakfast, brunch & dinner. Good for small bites and drinks.

7 Calle Histela, San Juan, 00913, Puerto Rico



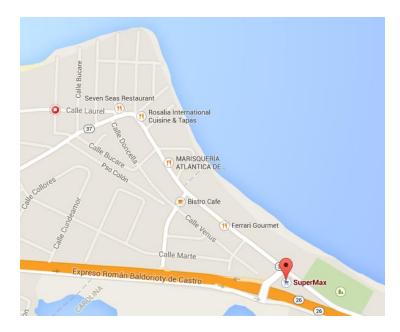
Marisqueria Atlantica: Great seafood! Everything is fresh. You can also buy fresh seafood to bring back to Villa Yocahu if you prefer to do the cooking yourself. 2475 Calle Loiza, San Juan, 00913, Puerto Rico



Supermarkets Near Villa Yocahu

SuperMax: It is open 24 hrs. They offer a one-way free shuttle service to any customer who spends more than \$50 (from supermarket to Villa Yocahu)

Calle Venus #1 Urb Atlantic View, Carolina 00979, Puerto Rico (787) 268-3084



Water Sports Equipment Rental Near Villa Yocahu

Sotavento Water Sports:

2212 Park Boulevard San Juan, Puerto Rico 00913 (787) 727-4617



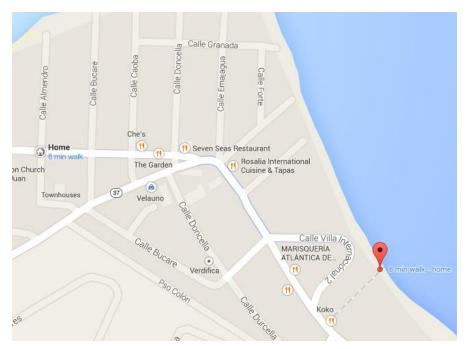
How to get to the beach from Villa Yocahu

There are two ways to get to the closest beach from Villa Yocahu:

During high tide and when the waters are rough, the first set of stairs gets tricky, especially if you are carrying beach chairs, cooler, etc...



Isla Verde Beach: You will find many hotels and tourists along this beach. It is a very nice beach. You will have to walk through an alley to access the beach.



Ocean Park Beach: To access the Ocean Park beach, take the second set of stairs and continue to walk along the beach. You will find many locals on this beach.

